**Wireless Support**

**Connecting to WiFi**
1. Tap Settings
2. Then go to Wi-Fi, and slide to turn on Wi-Fi
3. Then Device will search for available Wi-Fi networks
4. Select desired Wi-Fi network (RU-Wireless/RU Wireless Secure)
5. If selecting RU Wireless/RU Wireless Secure
6. Go to browser, and sign in with Net-ID and Password
7. After you've joined the network, you should see 📣 next to the network, and ⚙️ in the upper-left side of your display.

**Email and iCloud Support**

**Adding Email Accounts to your iPad**
1. Tap Settings
2. Scroll down and tap Mail, Contacts, Calendars
3. Tap Add Account
4. Select email provider
5. Provide required information to finish adding your account (Username/Password)

**Setting up iCloud to iPad device**
1. Tap the settings icon on the home screen
2. Select iCloud
3. Enter in your Apple ID & Password
If an app you installed unexpectedly stops working, or won’t open

1. Close the app and open it again.
2. Turn your device off and back on.
3. Make sure that you’re using latest version of iOS.
4. Open the App Store and tap Updates.
5. If updates are available, tap Update All.
6. If asked, enter your Apple ID password.
7. If no updates are available tap and hold the app until it jiggles.
8. Tap the X on the app.
9. Press the Home button.
10. Go to the App Store and download the app again.

If your iPad doesn't respond or doesn't turn on

1. First, try to force your device to restart by pressing and holding the Sleep/Wake and Home buttons at the same time for at least 10 seconds until you see the Apple logo.
2. If your device still won’t turn on or start up, plug in your device and let it charge for at least 1 hour.
3. If your device turns on but gets stuck during start up, you might see the Apple logo
4. Connect your device to a computer and open iTunes.
5. While your device is connected, press and hold the Sleep/Wake and Home buttons at the same time. Don’t release when you see the Apple logo.
6. When you get the option to restore or update, choose Update.
7. Let iTunes update your device. If this does not work repeat and chose restore.

Who to see or contact
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